

myFHR™ Privacy and Use Policy

myFHR™ (My Family Health Record, the “App”) enables you, the patient, to connect to your insurance company or healthcare providers and view, enter, edit, and share your health information with others **you** choose. With your permission, The App can summarize information about your overall health and fitness, your activity level, and other select smartwatch or device based sensor data such as weight, blood pressure, glucose reading, heart rate, and information about your location. In the future, you may be able to use the App to participate in research studies and quality improvement programs organized by healthcare researchers and programs to improve our understanding of how diseases progress, what interventions work, and how each of us may respond differently to the same interventions so we may learn how to improve our collective health and well-being through data.

What does this Policy Cover?

CareEvolution (“We”) take your privacy very seriously and We are conscious about how We handle your data. Your use of the App and your participation in any studies or quality improvement programs that may be implemented within the App are each voluntary. The set of policies here covers what kinds of information (the “Data”) the App collects, how We store the Data, how We use the Data, and how We may share the Data. By using the App you acknowledge that you accept the practices and policies outlined here. You also consent that We collect, use, and share your information as described in this privacy policy.

This Privacy and use Policy does not apply to the practices of any organization other than CareEvolution. For example, this Privacy and Use policy does not apply to those organizations from whom the App retrieves the data or those organizations and individuals with whom you elect to share the data.

Registering for the App

In order to participate in the myFHR™ platform, We ask you to create an account in the App. To create an account, you must share certain identifying information (such as name, date of birth, email address) and preferences (such as whether to share certain types of data, whether and when to receive notifications and reminders), and agree to the usage and privacy practices as detailed in this document and may be modified from time to time.

Information We Collect - the “Data”

The App will **not** access your personal contacts, other applications, personal photos nor any text and email messages on your smartphone without your explicit permission.

The App will obtain information from you in three ways.

- Manually entered information -- this is information that you manually enter into the App.

- Automatically collected information -- this information is either generated as a byproduct of your use of the App or generated by your smartphone or any wearable devices connected to your smartphone
- Existing Information from connections to your healthcare provider or insurance company -- this information is typically the result of one or more connections to existing data from your healthcare provider or insurance company (such as a physician office or hospital among others) that you authorize in the App

Information you manually enter into the App

We receive and store some information you manually enter into the App. In addition to directly identifiable Personal Information, the App may ask you to enter information including but not limited to your medications, medical history, lifestyle choices, illnesses and associated symptoms, mood, activity, and fitness. In the future, We may collect additional health-related information as the App evolves. You can choose not to provide us with certain information by simply by skipping questions that you are uncomfortable answering.

Information That May Be Collected Automatically

In addition to the information that you manually enter, the App also collects certain information about you automatically through your smartphone and/or any other wearable device. The App will automatically collect data via Apple's HealthKit from any Bluetooth-enabled device configured to share data with your smartphone.

Apple's Health Application ("Health") and HealthKit

The following provision relates to your ability to share your information with Health and your ability to have Health send information back to the App. Health is an app from Apple that allows you to store your personal health information on the Apple device on which myFHR™ is loaded and share it with other apps and devices that are designed to work with HealthKit. You may enable sharing between the myFHR™ and Health Applications as well as choose which information is shared with Health. You can also select which information from Health is shared with the myFHR™. **Please be aware that this information may not be accessible by your specific health providers. For specific health concerns please contact your care provider directly.**

Because the settings in Health and the apps which work with Health will affect how your information is used and disclosed, it is important that you review the privacy policies and settings of those applications. You can find more information about Health and your privacy settings on Apple.com.

Google Fit

The following provision relates to your ability to have Google Fit send information back to the App. Google Fit is a cloud-based fitness-tracking platform that allows you to share your fitness information with other apps and devices that are

designed to work with Google Fit. You may enable sharing between the myFHR™ and Google Fit applications as well as choose which information is shared with Google Fit. You can also select which information from Google Fit is shared with the myFHR™. **Please be aware that this information may not be accessible by your specific health providers. For specific health concerns please contact your care provider directly.**

Because the settings in Google Fit and the apps which work with Google Fit will affect how your information is used and disclosed, it is important that you review the privacy policies and settings of those applications. You can find more information about Google Fit and your privacy settings at <https://www.google.com/fit/>.

Location Information

With your permission, We may also collect information about your location through your smartphone or wearable device's applicable geolocation, GPS, wifi or similar capabilities ("Location Information"). We use a power-efficient way of gathering the location data on your movements that are noteworthy (for example to determine if your typical mobility outside your home has decreased due to changes in your health status).

Usage Information

The App may also automatically receive technical information relating to your usage of the App such as your operating system, device, features used, content viewed and downloaded, the dates and times of your interactions with the App and other information.

Push Notifications

“Push notifications” are messages sent to your smartphone as reminders. Such notifications can serve as helpful reminders for overdue preventive health screenings or annual vaccinations, taking medications, or other nudges that may help you participate in improving your health and wellness. You can choose to disable notifications in the settings on your smartphone but We strongly encourage you to not disable such notifications.

How We Secure Your Data

Your Data is maintained in the United States by us or our authorized partners.

We use appropriate physical, organizational, and technical safeguards designed to protect the confidential, security, and integrity of the Data We collect. For example, your data is encrypted both while it is stored and while it is transmitted using National Institutes of Standards and Technology (NIST) Federal Information Processing Standard (FIPS) Publication 140-2 recommended security standards for securing data. These are the standards recommended by

the Department of Health and Human Services for securing health information. We cannot, however, fully guarantee the security of the Data or any information transmitted to us.

If you enable sharing with Apple Health, you understand that the App uses Health's standard security protocols, as provided by Apple, to protect the privacy and security of your information as it is transmitted to and stored by Health on your device. CareEvolution has no control over Apple's security protocols. Access to the App on your smartphone is protected by Touch ID, Face ID, or the passcode you selected after you downloaded the app. One of these needs to be entered every time you access the App the first time after a few minutes. You should take steps to prevent unauthorized access to your account and personal information by selecting and protecting your Touch ID, Face ID, and passcode appropriately and limiting access to your smartphone.

We strive to protect the privacy of the Personal Information We collect and hold but We cannot guarantee complete security. Unauthorized entry or use, hardware or software failure, and other factors, may compromise the security of your Personal Information at any time.

How We Use the Data

Your Data will **not** be used for advertising or other use-based data mining purposes.

The App collects your Data for the purposes of:

- Providing you access to your information in one single place under your control
- Improving general health, medical and fitness management and for the purposes of medical research or quality improvement.
- We may use the Data to understand, customize and improve user experience with the App. For example, We may engage analytics services to analyze this information in order to help us understand how users engage with and navigate the App, how and when features within the App are used and by how many users.
- We may use the data without your identifying information (name, contact information, email address) to support research and health or quality improvement initiatives with external collaborators and partners.

How We May Share the Data

Except as described in this privacy policy, We will not sell, rent, lease, give-away, disclose or share your contact information, and will not disclose the Data We collect through the App without your consent. Any information collected by the App will not be shared with or sold for advertising purposes.

If required by law, We may share anonymized Data to the United States Department of Health and Human Services agencies, the Office for Human Research Protection, and other agencies or courts as required by law. Also, if you participate in any studies or quality improvement programs connected to the App, the Institutional Review Board at the investigator's institution that implement such studies in the App may access anonymous data to monitor the safety and conduct of human research.

With your permission, We may share the Data with investigators who are running healthcare research studies or quality improvement programs you choose to participate in.

With your permission, We may share the Data with healthcare providers and health plans that provide you care or insurance products.

We may combine your Data without identifying information (stripping out information such as name, DOB, and email address) with others' data (also without identifying information) for use in health and fitness research and quality improvement initiatives.

We also reserve the right to disclose your information that We believe, in good faith, may be necessary to i) protect our intellectual property and other rights, ii) protect ourselves from fraudulent, abusive, or unlawful uses or activity; iii) investigate and defend ourselves against any third-party claims or allegations; iv) or the rights or safety of others. We will notify you of any such disclosures.

When We work with third parties who provide services on our behalf, We take steps to limit the personally identifiable information provided to them to that which is reasonably necessary for them to perform the functions for the allowable purposes listed above. We require them to agree to handle and process the information in accordance with our instructions and to maintain the security and confidentiality of the information by applying appropriate organizational and technical safeguards.

We reserve the right to disclose and otherwise transfer your Data to an acquirer, successor, or assignee as part of any merger, acquisition, debt financing, sale of assets, or similar transaction, or in the event of an insolvency, bankruptcy, or receivership in which information is transferred to one or more third parties as one of our business assets, to the extent and in the way as prescribed by applicable law.

Information You Can Access and Withdrawing From the App

The App enables you to view, edit, and share some of the Data collected.

You may elect to withdraw from using the App at any time by canceling your account within the App. Once you cancel your account in the App, from that moment forward, We will stop collecting new Data from you or any connections you may have authorized and cease to share data with any third parties you may have authorized. Any Data that you may have already provided prior to your account cancellations will not be able to be destroyed or deleted but will not longer be shared.

Limitations and Terms Related To Your Use of the App

When you download the App, you receive a non-exclusive, non-transferable, non-assignable license (without the right to sublicense) to install and use one copy of the App solely for your personal, non-commercial use in connection with the participating in the myFHR™ community. You must own or control the device on which you download the App. By downloading and using

the App, you agree that you will not do anything to interfere with or disrupt the operation of the App, will provide only accurate and current information through the App, and will not impersonate anyone else in your use of the App. You further agree not to transmit content that you do not have the right to transmit or that infringes the rights of any party, and you agree to use the App in compliance with all applicable laws. You understand that the App or portions of it may be subject to patent, copyright, trademark and other intellectual property protection and that the ownership of software and other intellectual property related to the App, as well the goodwill associated therewith, remains with CareEvolution. You agree that any improvements or other changes to the App are the property of CareEvolution.

The App (including any of the research studies administered in it) is not designed to deliver medical care nor is the App intended to be professional medical advice or a substitute for such advice, or for diagnosis, treatment, cure, or prevention of any health conditions, and you should not rely on the App as such. You should always seek the advice of physicians or other qualified health care providers if you have questions about any medical condition or any information you receive from the App. Do not ignore or delay obtaining professional medical advice because of any information or other content you obtain from the App.

To the maximum extent permitted by law, the App is provided “As IS” and “As Available”, with all faults and without warranty of any kind and CareEvolution and its licensors disclaim all warranties, either implied or statutory, including, but not limited to, the implied warranties of merchantability, satisfactory quality, fitness for a particular purpose, accuracy, quiet enjoyment, and non-infringement of third party rights. To the extent, not prohibited by applicable law, in no event shall CareEvolution be liable for personal injury, or any incidental, special, indirect or consequential damages whatsoever arising out of or related to your use or inability to use the App.

Changes to Our Privacy and Use Policy

We may change this privacy and use policy from time to time. Any changes will be posted at <https://ww2.careevolution.com/Apple/myFHR-Privacy-Policy.pdf>

Contact

If you have any questions, comments or requests regarding this policy or our handling of your Data, please contact:

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